testworx

INNOVATIONS FOR CONVERGED NETWORKS

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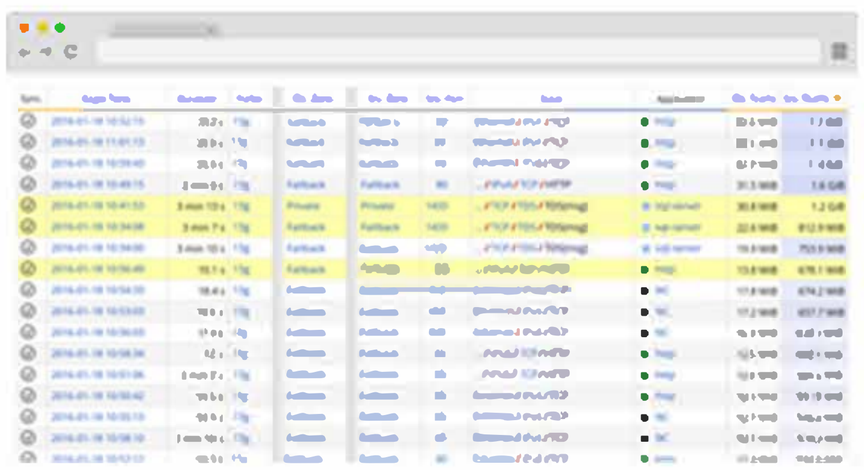
PERFORMANCE VISION

Performance Vision helps IT teams avoid and solve performance degradations by providing proactive end-user response time monitoring.

These objective metrics are shared across IT teams (Helpdesk, Network, Systems and Applications) and enable fast optimisation of application delivery through the infrastructure.

Network Performance Monitoring



- Monitor network performance in real-time through synthetic dashboards
- Visualize network performance and usage trends
- Gain instant insight from detailed network analysis
- Pinpoint abnormal behaviours and diagnose network errors

Real User Monitoring

- Measure end-user experience against Service Level Agreements
- Diagnose & resolve degradations faster on all end-user activities
- Identify slowdowns, pinpoint their origin & instantly understand their scope (which users for which transactions)
- Map complex application chains & monitor their behaviour
- Evaluate the impact of deployments & migrations on network resources & end-user experience

Transaction APM

- 100% of transactions measured in real-time with no impact or additional workload
- Performance monitoring of all application operations (web, database, file sharing, etc.)
- Continuous recording of response times & errors at transaction & end-user levels
- All application errors are traced & categorized based on their origin & gravity
- End-user complaint diagnosis is done in a few clicks & drills down to detailed infrastructure, system & application level without having to manipulate packets